

From: Karen Burton
Sent: 19 March 2020 12:14
Importance: High

Hi Andrea

Can you get this message our to all Shropshire Council area GP's not Telford & Wrekin as the arrangements made by their own council and registrars may differ from ours.

Dear all

Escalation to Phase 2 – from 23rd March 2020

Different ways of working.

From Monday 23rd March 2020 we ask that all GP's practices scan and email both sides of the mccd to the registration service the email address to use is shown below instead of handing the mccd to the bereaved in your surgeries:

Registrars.bc@shropshire.gov.uk

This will support your own arrangements in terms of limiting unnecessary contacts

From Monday 23rd March 2020

Please collect together the original documents and post them in to us on a weekly basis so that we can then match them up with the deaths we have registered as we are required to do.

When you or your staff speak to a bereaved family please advise them that you will email the paperwork through to the Registration service and advise them to contact us to make an appointment to register the death – 0345 678 9016 or visit our webpages at www.shropshire.gov.uk where they can make an appointment on line.

Please note whilst we are trying to keep offices open it may not be possible, however we have plans to deal with these situations. We will post any such changes on our website and also notify all stakeholders including yourselves.

Coroners Services continue to run on a business as usual footing – all plans in place to provide for officers and the coroner to work remotely, no change to contact details at all.

The Future:

Phase 3

At this stage we are aware that the government will put in place some legislative changes which may do the following:

Phase 3.1:

Registration services will switch to telephone registrations

Phase 3.2:

- **The requirement for a registrar to refer a death to a coroner if a registered medical practitioner who**

had attended the deceased during their final illness and certified the cause of death, had seen neither the body after death nor the patient within 14 days of their death will be relaxed to 28 days.

- Provision will be made to allow a registered medical practitioner who has not attended the deceased during their final illness to provide an mccd for those who appear to the best of their knowledge and belief to have died of pandemic influenza**
- Provision will be made to extend the list of those who may act as qualified informant to include a funeral director when authorised by the deceased's family to act on their behalf.**

(references to legislative change are planning assumptions and not legal commitments, since ministers will need to decide whether or not to make Orders amending the law in the light of the pressures on services brought about by a pandemic)

Coroners & Registration Service Manager/Superintendent Registrar
Shropshire Council
Public Health
The Register Office
Shirehall
Abbey Foregate
Shrewsbury
SY2 6ND

Direct: 01743 258478 Karen.burton@shropshire.gov.uk

General: 0345 678 9016 registrars@shropshire.gov.uk